

Voice Logging System Replacement

Requesting Department/Division: Communications/9-1-1
 Project Manager/Contact: Mike Flynn/Wendi Lively

Estimated Start Date: July 2007
 Est. Completion Date: August 2008

Project Category: Technology

Project Status: Active Project
 Project Number: IT0002

Project Description, Justification and Location

This system records all voice telephone and radio communications in the communications center. The voice logging system is used by 9-1-1 personnel for research of complaints, quality control, judicial proceedings, and training. A voice logging system is required by the state 9-1-1 statute. This system was replaced in FY 2002/03.

Benefits to Residents, Visitors, Businesses, or County Employees

Many public safety agencies use these recordings from the communications center to document interaction with the public.

Impact on Annual Operating Budget

Annual maintenance costs of \$19,000 will be associated with this system replacement, and will be reflected in the FY 2008/09 operating budget. When the system was replaced in FY 2002/03, five-year annual maintenance costs were paid up front, therefore not included in the annual operating budget.

Project Status (as of June 1, 2008)

Proposals have been received, and staff is currently reviewing.

Project Expenditures and Funding Sources

PROJECT	TOTAL PROJECT COST	COMMITTED FUNDING	FY 2008/09	FY 2009/10	FY 2010/11	FY 2011/12	FY 2012/13	FY 2009-13 TOTAL
Voice Logging System Replacement								
<i>Expenditures</i>								
Planning/Design/Engineering	0	0	0	0	0	0	0	0
Land Acquisition/Right-of-Way	0	0	0	0	0	0	0	0
Construction/Improvements	0	0	0	0	0	0	0	0
Capital Materials/Equipment	0	0	0	0	0	0	0	0
Technology Expenditures	93,500	93,500	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0
Total Expenditures	93,500	93,500	0	0	0	0	0	0
<i>Revenues</i>								
9-1-1 Phone Fund	93,500	93,500	0	0	0	0	0	0
Total Revenues	93,500	93,500	0	0	0	0	0	0