

OUTCOME PERFORMANCE MEASUREMENT SYSTEM

Performance measurement is now required by Federal Law. **Collecting and reporting the data will not be optional.** This process was created to provide a framework for capturing program outcomes across grant programs that enable HUD to describe these results on a National Level. The system establishes a process to identify goals and measure whether goals were achieved. It focuses on the question, “How did this program make a difference?” and strives to link budget decision-making with performance results.

OUTCOME PERFORMANCE MEASUREMENT

OBJECTIVE (Select only **one** objective based on the project’s need)

- Suitable Living Environment
- Decent Affordable Housing
- Creating Economic Opportunities

Objectives

The Outcome Performance Measurement System has three overarching objectives. Applicants should design their programs based on the objectives they establish in response to local needs and goals. Objectives reflect the common ways the applicants work to achieve their goals. The Objectives incorporated into the Outcome Performance Measurement System are listed below.

- Suitable Living Environment. In general, this objective relates to activities that are designed to benefit communities, families, or individuals by addressing issues in their living environment.
- Decent Affordable Housing. The activities that typically would be found under this objective are designed to cover the wide range of housing possibilities. This objective focuses on housing programs where the purpose of the program is to meet individual family or community needs and not programs where housing is an element of a larger element.
- Creating Economic Opportunities. This objective applies to the type of activities related to economic development, commercial revitalization, or job creation.

OUTCOME (Select only one outcome based on the project's purpose)

- Improve Availability/Accessibility
- Improve Affordability
- Improve Sustainability

Outcomes

There are also three outcomes under each objective. They show how programs benefit a community or people served.

- Availability/Accessibility. This outcome category applies to activities that make services, infrastructure, housing, or shelter available or accessible to low to moderate income people, including persons with disabilities. In this category, accessibility does not refer only to physical barriers, but also to making the affordable basics of daily living available and accessible to low to moderate income people.
- Affordability. This outcome category applies to activities that provide affordability in a variety of ways in the lives of low to moderate income people. It can include the creation or maintenance of affordable housing, basic infrastructure hook-ups, or services such as transportation or daycare.
- Sustainability-Promoting Livable or Viable Communities. This outcome applies to projects where the activity or activities are aimed at improving communities or neighborhoods, helping to make them livable or viable by providing benefit to low to moderate income people by removing or eliminating slums or blighted areas, through multiple activities or services that sustain communities and neighborhoods.

OUTPUT INDICATOR

- (a) Enter the Output Indicator that best describes the data that will be collected and reported as project outcomes.
- (b) Provide a description of the measurement reporting tool or evaluation process that will be utilized to determine project outcome (i.e. client surveys, statistical data from a verifiable source, etc).

Output Indicators

For each indicator category, there are several required data items that measure key characteristics of activities performed. For example, the data items for housing indicators capture the income levels of the households served, physical condition of the housing, whether the housing serves people who were previously homeless, and key features of the housing such as energy efficiency and safety from lead-based paint hazards. These characteristics help capture the extent to which an outcome is achieved.