WELCOME TO SPARTANBURG COUNTY

We would like to take this opportunity to welcome you to Spartanburg County. If you have been working with us, you are already aware of the high standards that we set for ourselves as Spartanburg County employees. As employees of Spartanburg County government, we are each responsible for conducting business in an open, honest and professional manner. When conducting County business, we must remember that the citizens of Spartanburg County, the companies that do business for and with the County, the businesses that operate within Spartanburg County, the other employees of Spartanburg County, and the other governments and their employees and representatives with whom we interact are our stockholders and customers.

Each employee is a valuable member of the Spartanburg County team. In order for Spartanburg County to continue to be successful as a local government, each employee must be committed to a high standard of integrity as tasks are carried out each day. At Spartanburg County, we have adopted a strategic plan encompassing the following values:

Inclusion

We will embrace the diversity of people, places, resources and perspectives throughout the County by seeking and considering the input and interests of our stakeholders in our decision-making. This culture of inclusion will increase trust with stakeholders, strengthen relationships and improve our decision-making.

Accountability

We are accountable to the citizens of Spartanburg County. As stewards of the public’s resources, we acknowledge the public is counting on us. We must set and exceed expectations that ensure our that intentions, words and deeds are beyond reproach. We answer to each other, we answer to the citizens and we answer to every person that lives, works, visits and plays in Spartanburg County.

Collaboration

In today’s complex environment, no one sector or entity can work without the support of others. We will seek, establish and leverage cross-sector partnerships with community-based organizations, educational institutions, businesses and other governmental entities to collectively build a better Spartanburg County.

Communication

We will strive to effectively communicate in a purposeful and concise fashion. We will share information in an appropriate and timely manner with our stakeholders.

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Servant Leadership

We seek first to serve. As servant leaders we will foster an environment that places the best interest of the public first, as demonstrated by our mission-driven decision-making. Servant leadership demands that we set aside personal differences and focus on what’s best for those we serve.

Continuous Improvement

Continuous Improvement means we will align our decisions, services and policies with the vision, mission and values of this plan. This is a path that we walk together toward a common goal. Opinions may differ, approaches may vary and we may not always agree, but we have a collective commitment, even in difficult times, to remain true to the mission, to keep our eyes on the vision and to make values-based decisions to meet the goals and objectives in this plan.

By working together, we are confident that Spartanburg County will continue to grow, to prosper and to meet the needs of its employees and customers.

Jeffrey A. Horton  
Chairman, Spartanburg County Council

Katherine L. O’Neill  
County Administrator, Spartanburg County

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